

PRODUCTS RELATIONSHIP PROCESS MODEL

ファミレスの業務プロセス(AsIs)

Version :
Update date:

 PReP model

History

Version	Date	Contents	Updated by	Affiliation

Date: 2020/02/19

Updated by : Name

Affiliation : Organization name

System

1	
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Process

1	来店～案内
1-1	案内(AsIs)
2	注文・調理・配膳
2-1	注文(AsIs)
2-2	調理(AsIs)
2-3	配膳(AsIs)
3	会計
3-1	会計(AsIs)
4	後処理
4-1	テーブル清掃(AsIs)

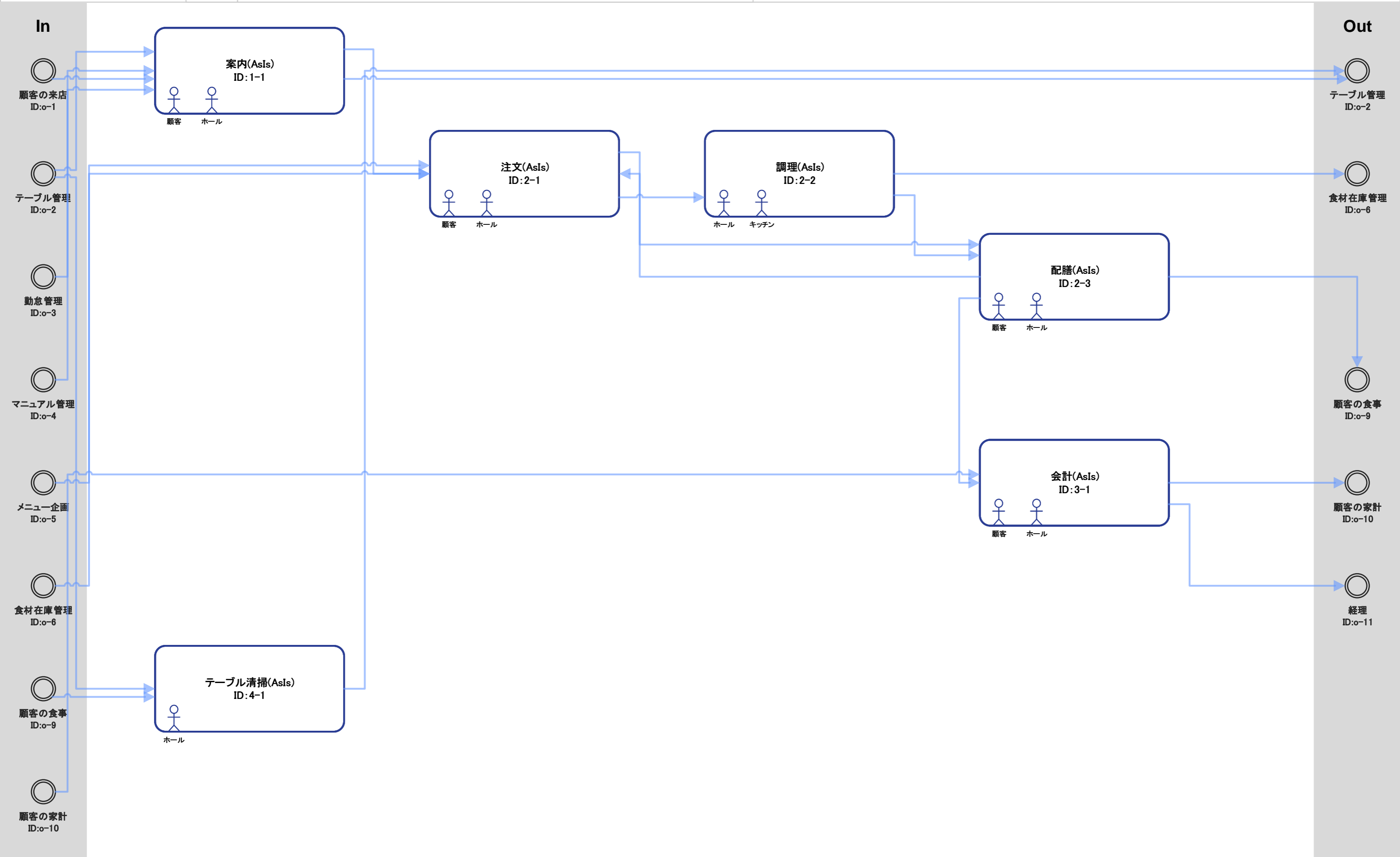
External Process

o-1	顧客の来店
o-2	テーブル管理
o-3	勤怠管理
o-4	マニュアル管理
o-5	メニュー企画
o-6	食材在庫管理
o-7	食材保管
o-8	食器管理
o-9	顧客の食事
o-10	顧客の家計
o-11	経理

Goals

1	Business process goal 1
2	Business process goal 2
3	Business process goal 3
4	Business process goal 4
5	Business process goal 5

Date : 2020/02/19

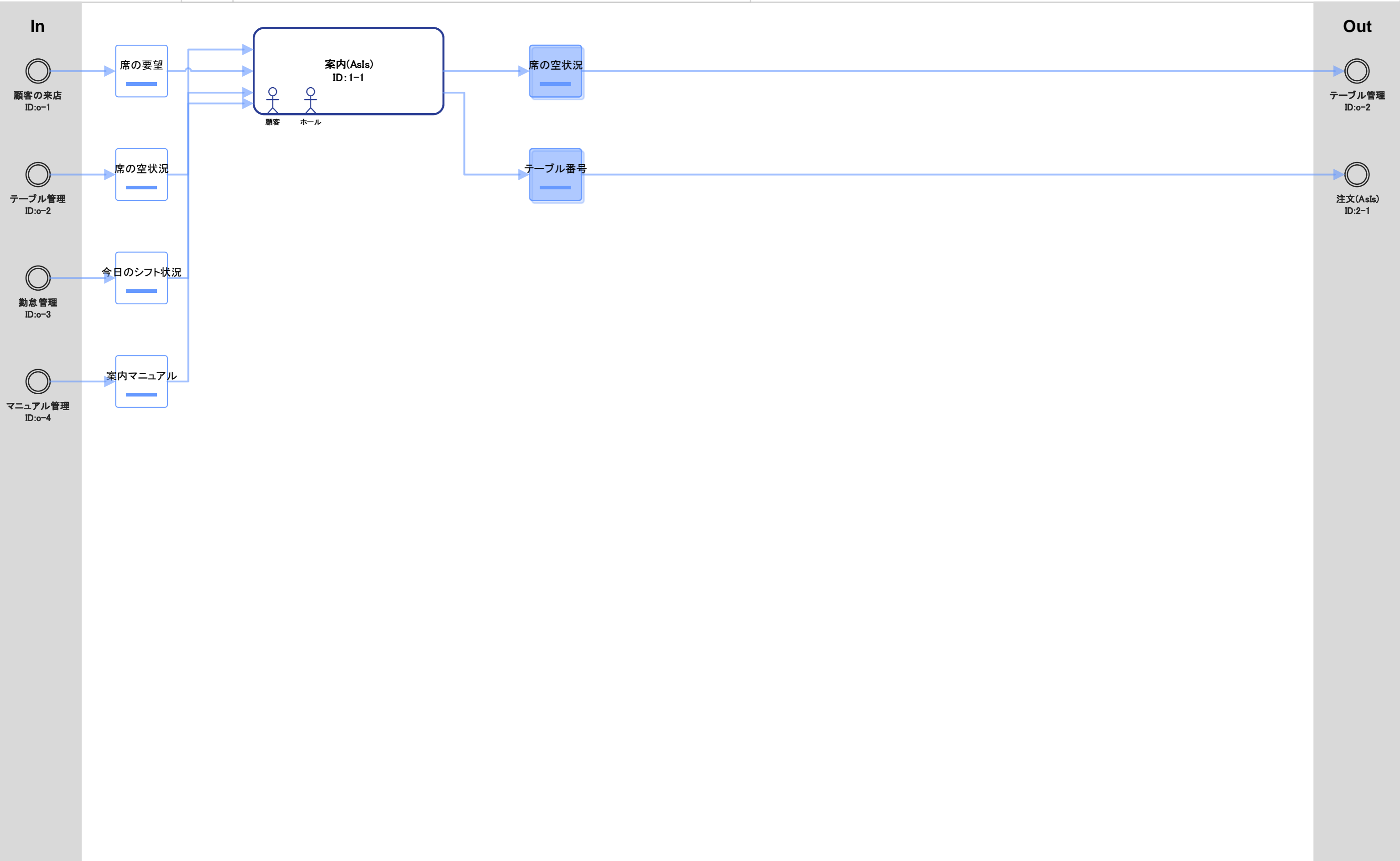


ID : 1

Goals

1	Business process goal 1
2	Business process goal 2
3	Business process goal 3
4	Business process goal 4
5	Business process goal 5

Date : 2020/02/19

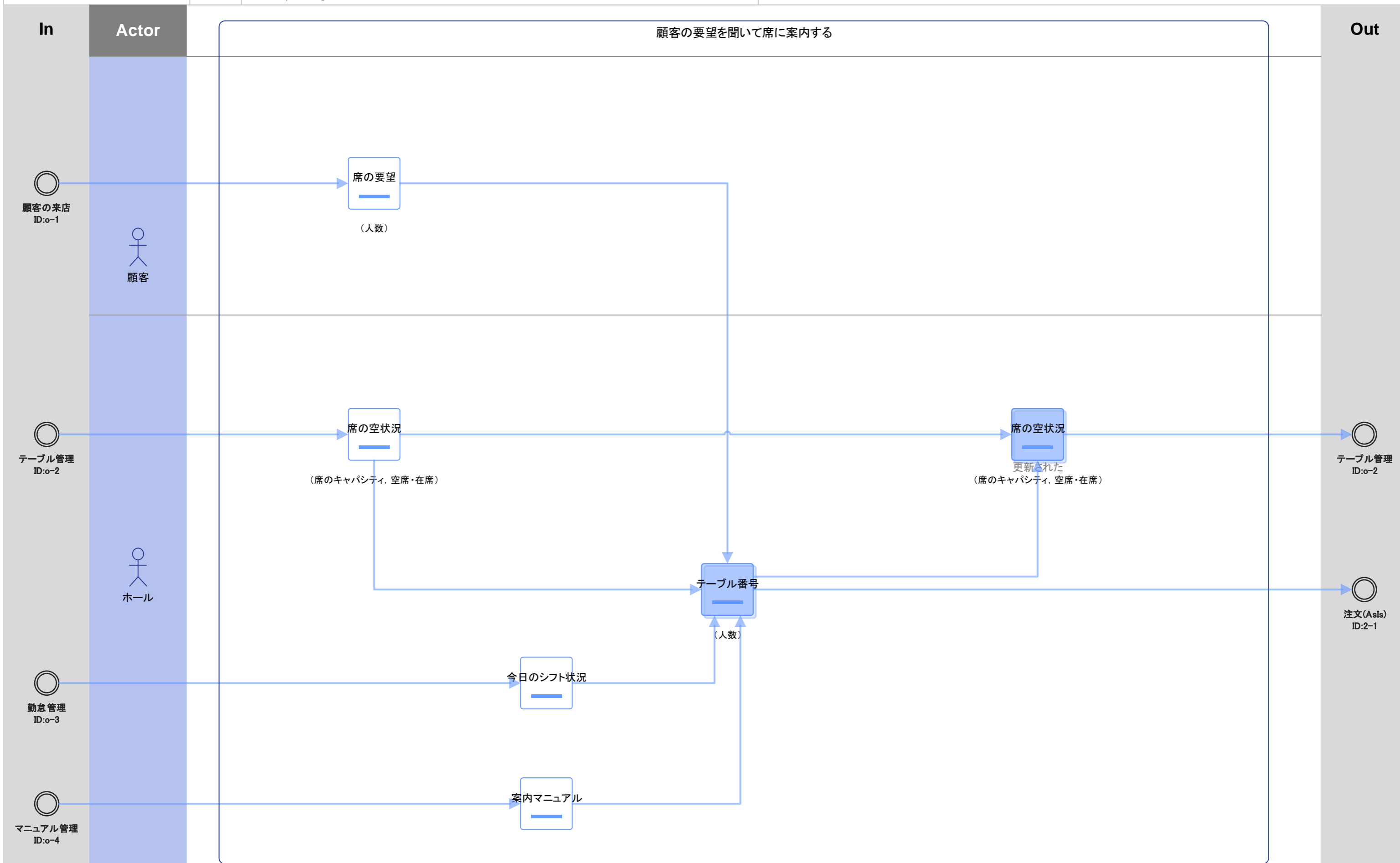


ID:1-1

Goals

1	ホール・厨房の能力を超えないように案内する
2	Business process goal 2
3	Business process goal 3
4	Business process goal 4
5	Business process goal 5

Date: 2020/02/19

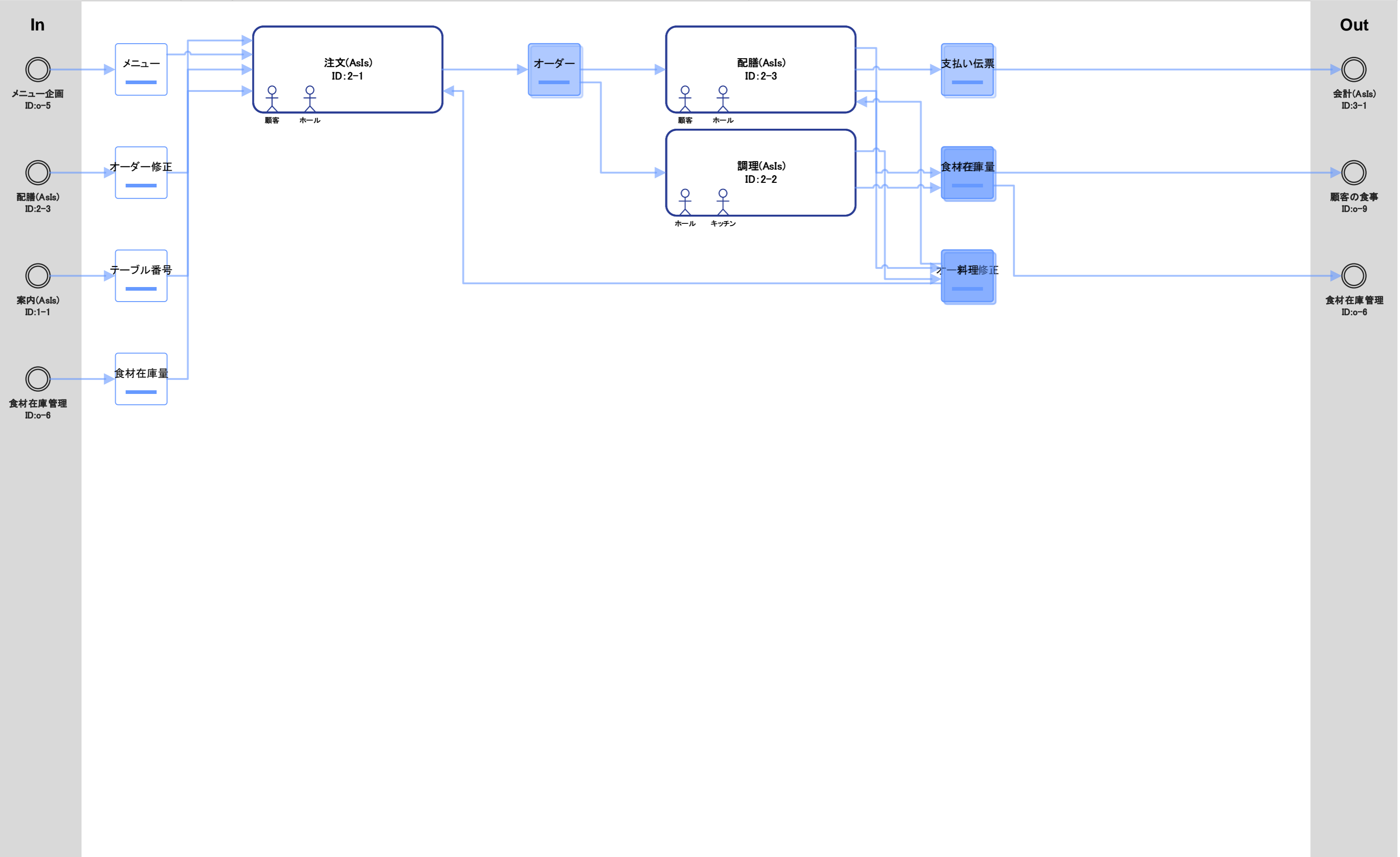


ID : 2

Goals

1	Business process goal 1
2	Business process goal 2
3	Business process goal 3
4	Business process goal 4
5	Business process goal 5

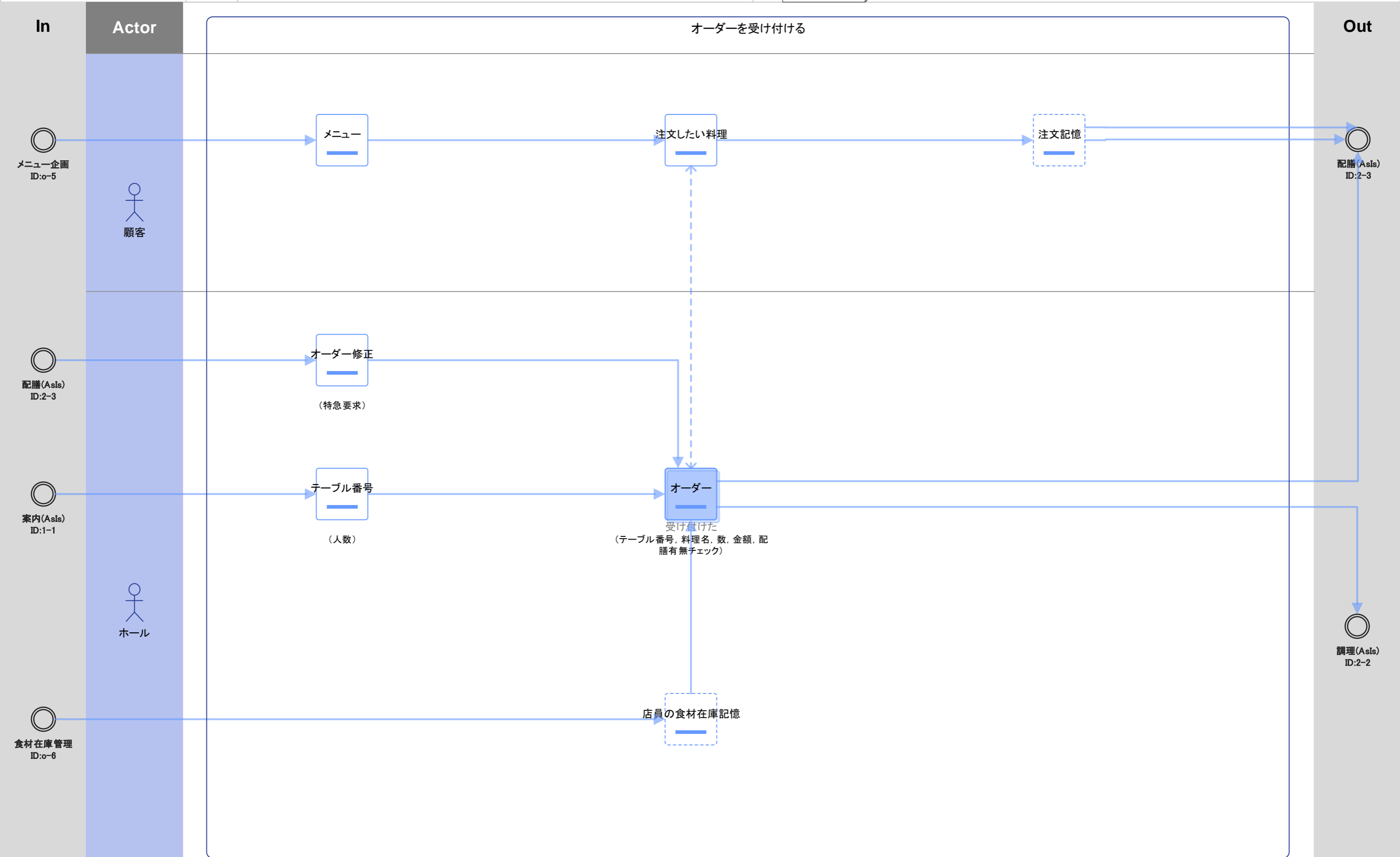
Date : 2020/02/19



Goals

1	売り切れのメニュー以外のメニューを間違いなく受け付ける
2	Business process goal 2
3	Business process goal 3
4	Business process goal 4
5	Business process goal 5

【前提】
 ・水
 ・おしぼり
 はテーブルに置いてある

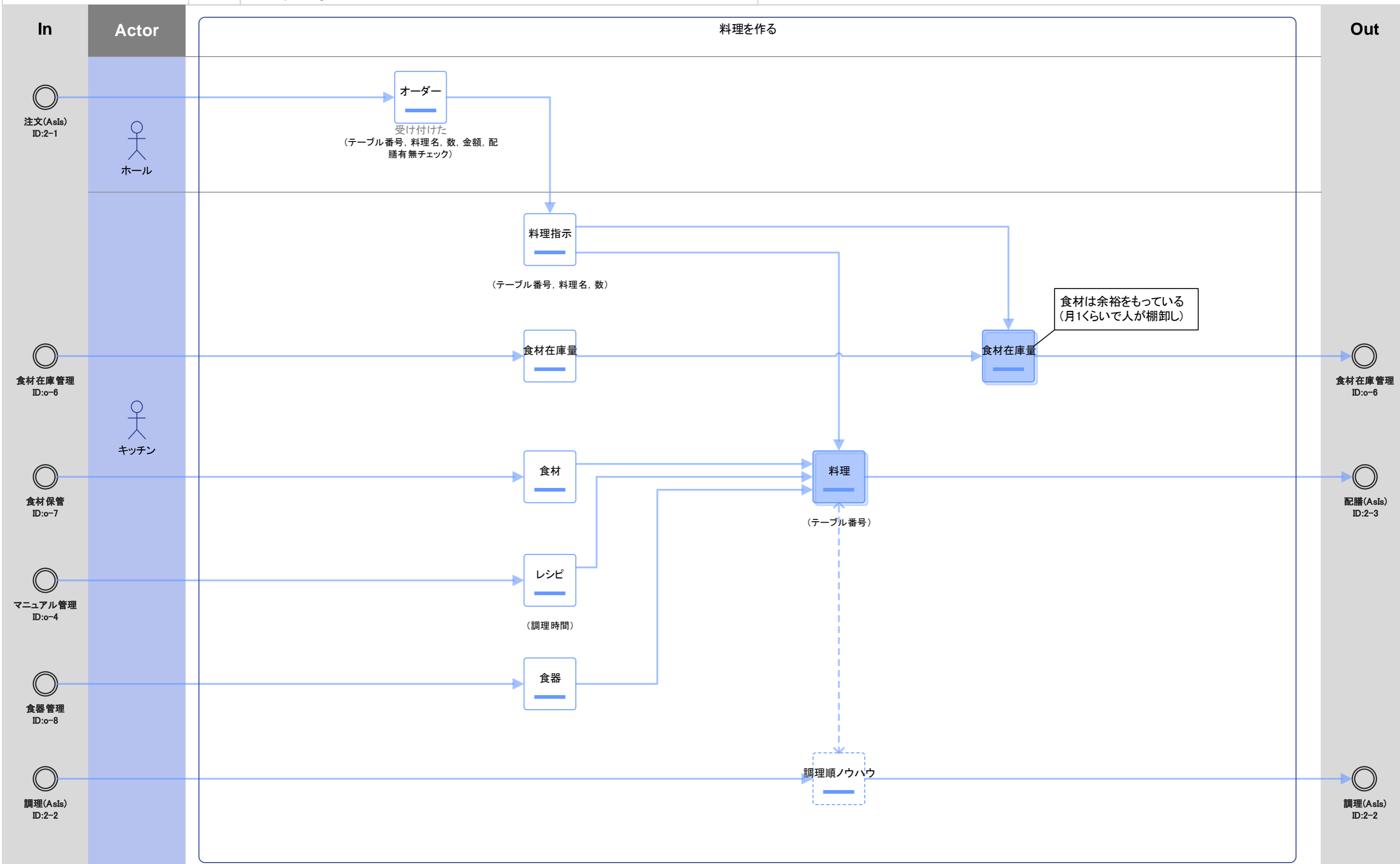


ID:2-2

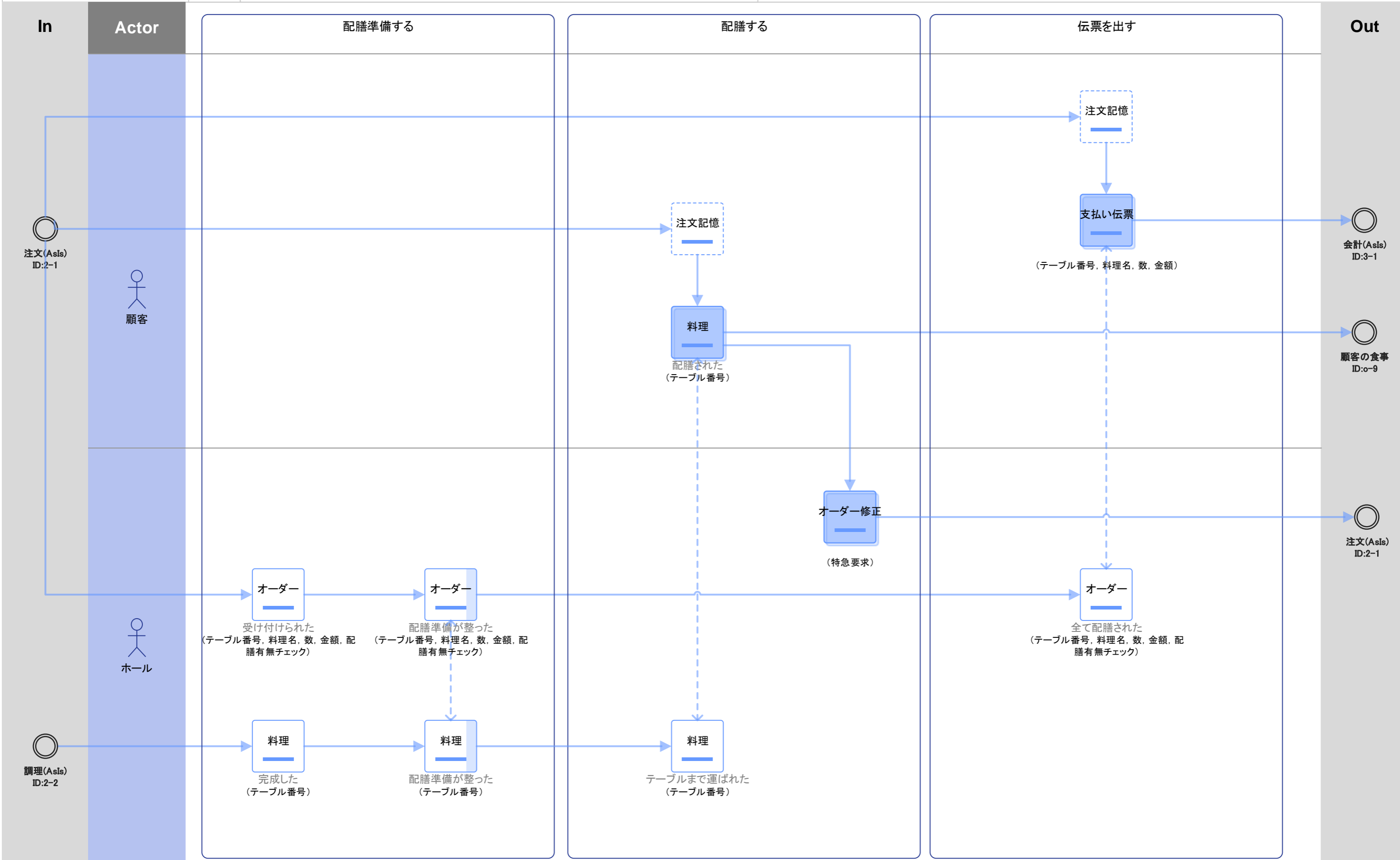
Goals

1	オーダーの同期出しと待ち時間が同じになるように料理を作る
2	使用した食材在庫量を正しく反映する
3	Business process goal 3
4	Business process goal 4
5	Business process goal 5

Date: 2020/02/19



1	正しく早く配膳する
2	Business process goal 2
3	Business process goal 3
4	Business process goal 4
5	Business process goal 5

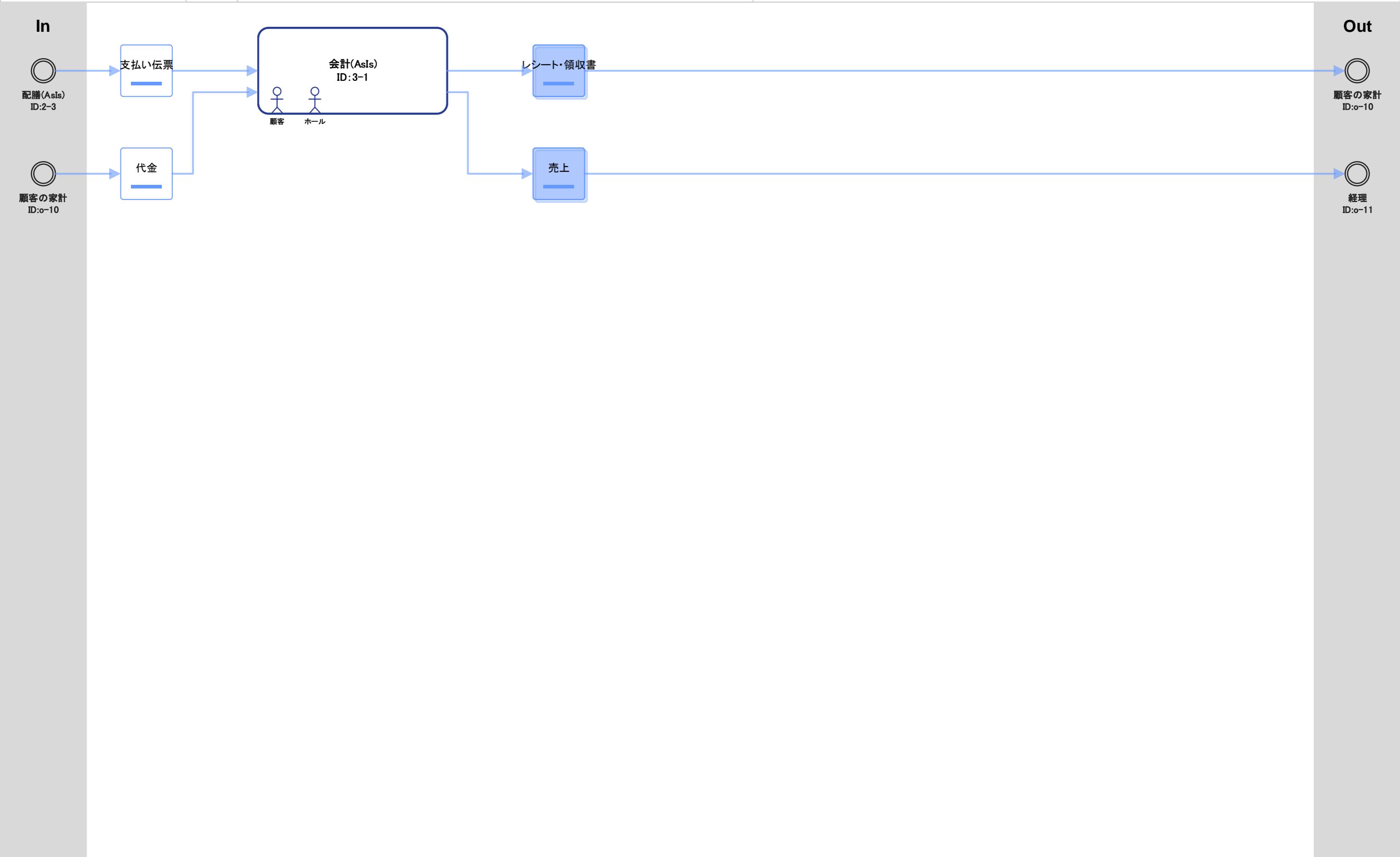


ID : 3

Goals

1	Business process goal 1
2	Business process goal 2
3	Business process goal 3
4	Business process goal 4
5	Business process goal 5

Date : 2020/02/19

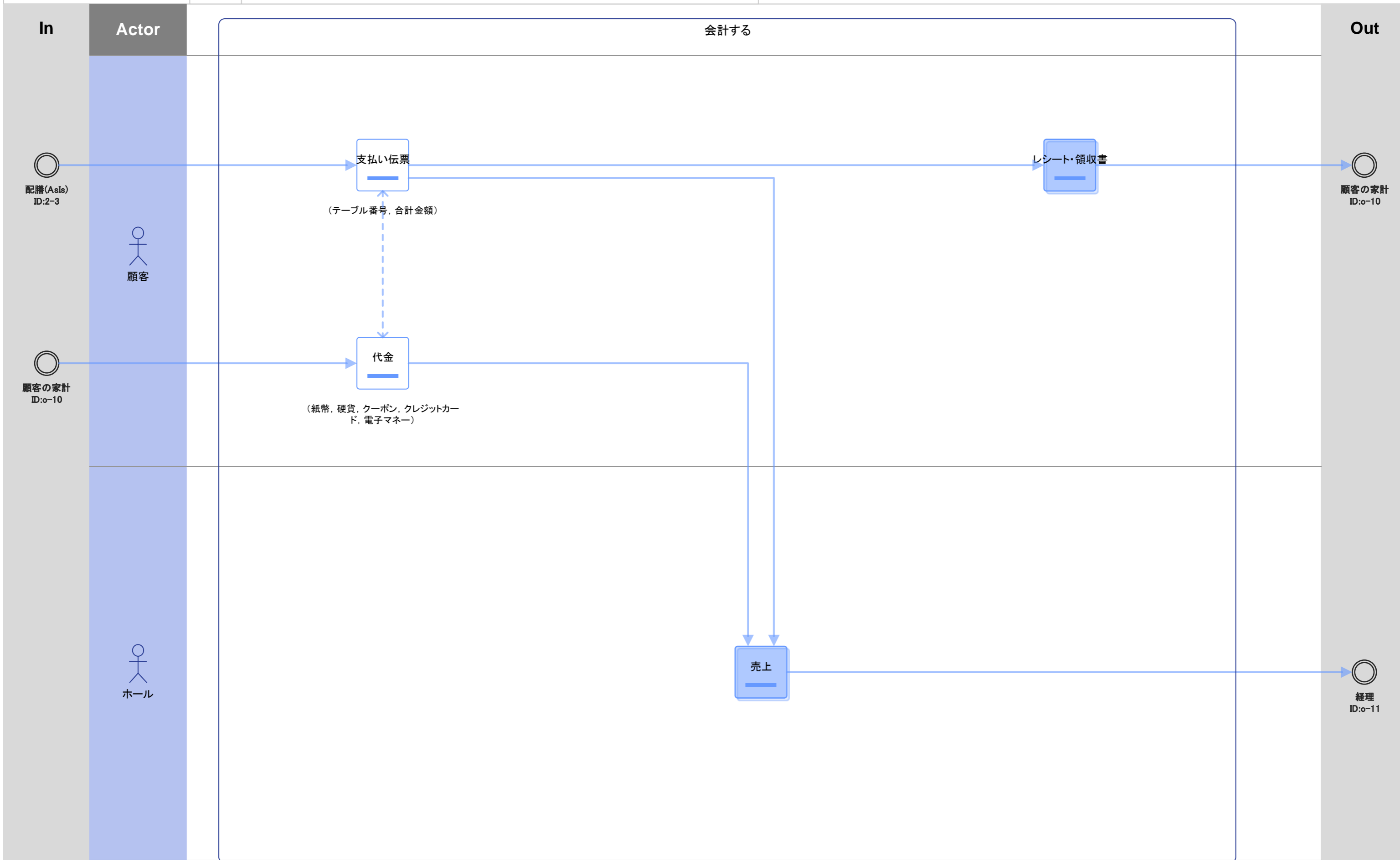


ID:3-1

Goals

1	様々な支払い方法に対応する
2	Business process goal 2
3	Business process goal 3
4	Business process goal 4
5	Business process goal 5

Date: 2020/02/19

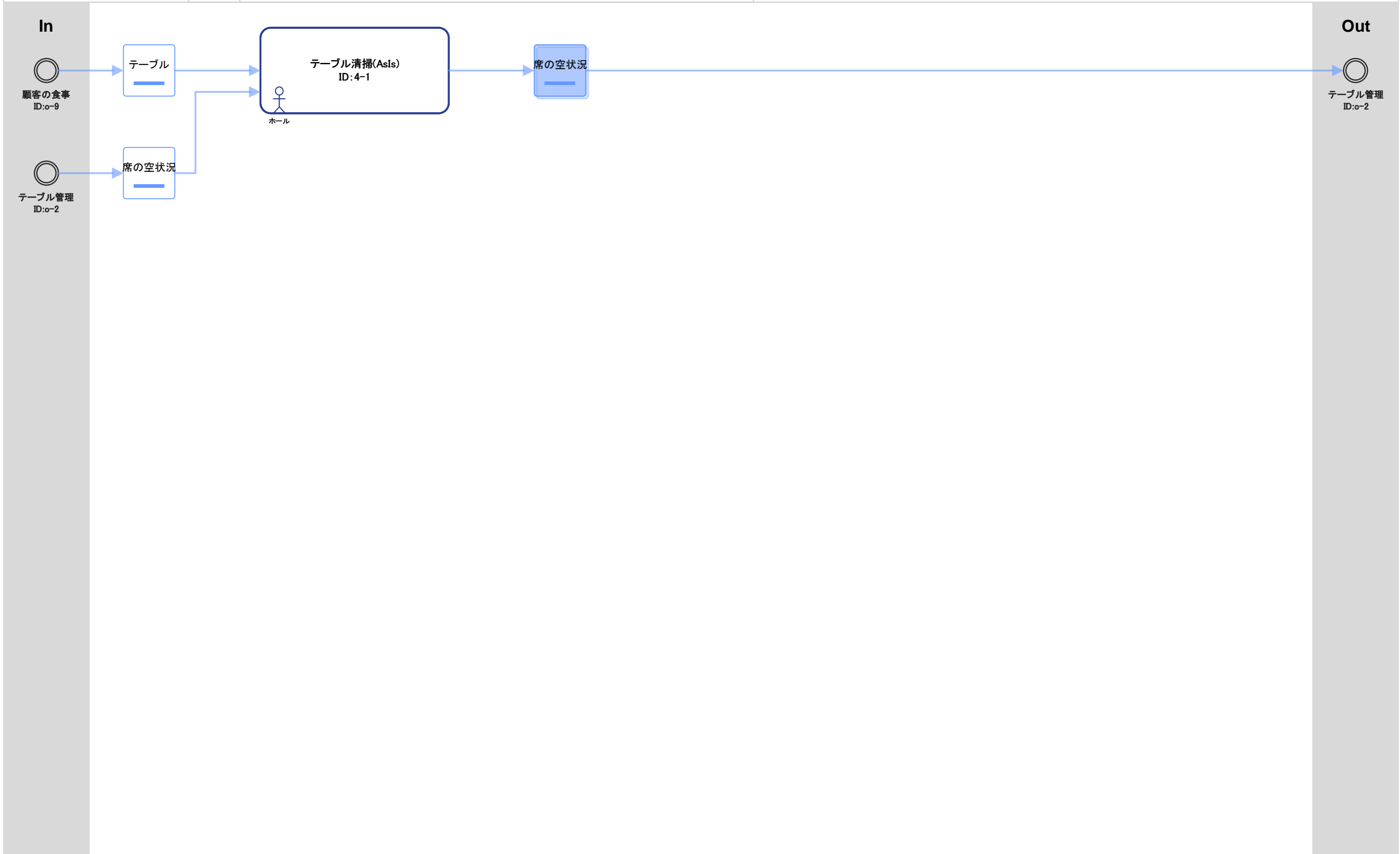


ID : 4

Goals

Date : 2020/02/19

1	Business process goal 1
2	Business process goal 2
3	Business process goal 3
4	Business process goal 4
5	Business process goal 5



ID: 4-1

Goals

1	迅速に清掃する
2	Business process goal 2
3	Business process goal 3
4	Business process goal 4
5	Business process goal 5

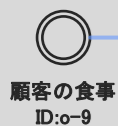
Date: 2020/02/19

In

Actor

Out

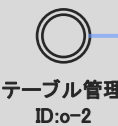
テーブルを清掃し、顧客案内可能な状態にする



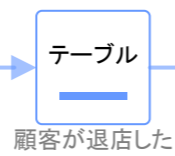
顧客の食事
ID: o-9



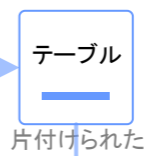
ホール



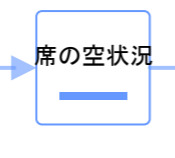
テーブル管理
ID: o-2



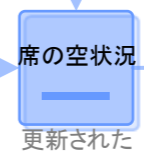
テーブル
顧客が退店した



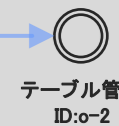
テーブル
片付けられた



席の空状況
(席のキャパシティ, 空席・在席)



席の空状況
更新された
(席のキャパシティ, 空席・在席)



テーブル管理
ID: o-2